



Townsville Campus
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US Federal Student Aid

Foreign Schools: Consumer Information Disclosures

To ensure you have all the information you need to decide about studying at James Cook University, please view current information about the University and our policies and procedures using the links below.

You need to know the current requirements and procedures for students and James Cook University, under the Higher Education Act of 1965 (HEA), as amended by the Higher Education Opportunity Act of 2008. The following links were current at the time of publication, however please contact us if the information you require is not available.

Financial Aid Administrator
International Directorate
Building 28, area 103
1 James Cook Drive
Townsville Qld 4811, Australia
Ph: 61 7 47815507
Email: financialaid@jcu.edu.au

Notice of Availability of Institutional and Financial Aid Information

This document is available on our US Federal Student Aid webpage. A paper copy is available upon request.

At a glance

[About the University](#)

No.	Consumer Information	Relevant disclosures and we blinks
1	<p>Student Financial Aid Information</p> <p>Including:</p> <ul style="list-style-type: none"> • All financial assistance programs available to students who enrol at JCU • Terms and conditions relating to US Federal Student Aid, including: <ul style="list-style-type: none"> The procedures and forms to apply Eligibility requirements & selecting recipients Determining amount of awarded benefit Methods and frequency of disbursements • Rights and responsibilities of students receiving Title IV, HEA student financial aid, including criteria for continued student eligibility and standards for Satisfactory Academic Progress (SAP) • The exit counselling information provided and collected by JCU 	<p>Scholarships & Financial Aid</p> <p>Applying for US Federal Aid</p> <p>The 'Financial aid award offer' letter issued to eligible applicants specifies:</p> <ul style="list-style-type: none"> • Frequency and dates of disbursements • Eligibility based on cost of attendance calculation • Rights and responsibilities <p>Satisfactory Academic Progress (SAP) for US Federal Aid policy</p> <p>Exit Counselling is conducted electronically upon completion, withdrawal or dropping below half-time enrolment</p>

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Facilities and Services Available to Students with Disabilities

- Students with intellectual disabilities w4 Tm ()-1.7 (w)1.7 (i) 10.91TT1 T0 1 Tf 423MC /LBody <.91TT1 T7

- 6 Privacy of Student Records – Family Educational Rights and Privacy Act (FERPA)
- Information Privacy
 - Cybersecurity

[Information Privacy](#)

[Right to Information & Privacy](#)
[Cybersecurity](#)